



Ken Burke, CPA

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REPORT NO. 2017-16

TO: Jeff Rohrs, Interim Executive Director, Business Technology Services
Deborah Mells, Chief Information Officer, Clerk's Technology

FROM: Hector Collazo Jr., Inspector General/Chief Audit Executive
Division of Inspector General

DIST: Ken Burke, CPA, Clerk of the Circuit Court and Comptroller
Ken Welch, Chair, Business Technology Services Board

SUBJECT: Investigation of IT Contractor Billing

DATE: October 18, 2017

The Division of Inspector General's Public Integrity Unit (PIU) received an allegation of Fraud, Waste, and Abuse. We investigated the following allegation related to an information technology contractor's billing for services rendered.

The complainant alleges that a Pinellas County contractor:

- Potentially double billed Clerk's Technology and Business Technology Services for services rendered concurrently to both agencies.

The complainant did not provide documentation to assist with the investigation.

To determine whether the allegation was substantiated, we reviewed policies, procedures, and any other records deemed appropriate. We also conducted interviews of staff and other parties, as needed. Our investigation was performed according to the *Principles and Standards for Offices of Inspector General* and *The Florida Inspectors General Standards Manual* from The Commission for Florida Law Enforcement Accreditation.

The Division of Inspector General's investigation of the allegation has determined that the allegation noted above is *unsubstantiated*, as there was insufficient evidence to either prove or disprove the allegation.



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Billing records obtained for the period October 1, 2016 through December 31, 2016 indicated Clerk's Technology paid for the services of two contractors, whereas billing records obtained for the period October 1, 2016 through January 7, 2017 indicated Business Technology Services paid for the services of four separate contractors. However, due to limitations in system logging and insufficient monitoring of contractor work performed, we cannot with certainty substantiate that all contractor work performed was commensurate with the amount paid by Clerk's Technology and Business Technology Services.

We want to thank Clerk's Technology and Business Technology Services' staff and management for their assistance and cooperation during this investigation.

The specific entity contracting with the County was provided an opportunity to respond; however, no response was received within 10 business days.